

"Many people think that the hospital and GPs are able to see each other's information already – but this hasn't been possible before.

So this is a welcome step towards safer, better and more joined-up care, which has been designed with local people for local patients."

> Southwark and Lambeth Citizens Board member

"We currently have to contact GPs to get test results. This generally involves a number of phone calls or emails.

The Local Care Record removes these email exchanges/phonecalls completely and makes our team much more efficient.

This means we can be much more responsive to patients' needs and to the medical teams who are unsure about what line of treatment to follow."

Acute hospital clinician

""The Local Care Record has made communication across the various disciplines significantly easier. It helps us have a much broader knowledge of all a person's co-morbidities and the impact that they may have on their cognitive functioning.

It is an invaluable resource that has improved the quality of mental health care for my patients."

Mental health hospital clinician

"It's a more accurate record of the patient journey than hospital letters, and easier to keep track of appointments and follow up information."

Acute hospital clinician

"Literally changing our day to day lives."

Local GP

"It may be the first properly brilliant IT function we have ever had in our practice with immediate, tangible benefits.

We can see letters, tests results and appointments from the hospitals and it's making our lives a lot easier!"

Local GP

Further information

To find out more about the Local Care Record visit kingshealthpartners.org/ localcarerecord to view a short film, patient information leaflets and frequently asked questions.

Participating organisations

Guy's and St Thomas' NHS Foundation Trust

King's College Hospital NHS Foundation Trust (including the Princess Royal Hospital)

South London and Maudsley NHS Foundation Trust

Lambeth and Southwark GP Practices

Supported by

NHS Lambeth and Southwark Clinical Commissioning Groups

Southwark and Lambeth Integrated Care

Guy's and St Thomas' Charity

King's Health Partners Academic Health Sciences Centre

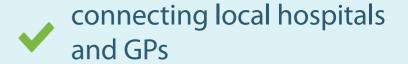
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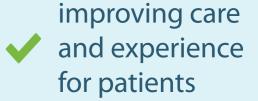




The Local Care Record in Southwark and Lambeth







The Local Care Record is an improved and secure way of sharing patient information electronically between local hospitals and GP practices in Southwark and Lambeth.

It links the electronic patient record systems at Guy's and St Thomas', King's College Hospital and South London and Maudsley NHS Foundation Trusts with all GP practices across the two boroughs.

The new system was developed by clinicians with input from local patient groups. It allows healthcare professionals to see all relevant information before making clinical decisions, making treatment for physical and mental healthcare safer and quicker.



The Local Care Record: from conception to implementation

March

Building on King's Health Partners Online (which links the three NHS Foundation Trusts' electronic patient record systems), local partners agree to expand the system to link local hospitals and GP practices.

Funding is awarded from NHS England's Technology Fund and the Southwark and Lambeth Integrated Care programme.

April - May

Local Care Record team is formed and arrangements are made for local governance. The wider team includes GPs, Chief Clinical Information Officers, Caldicott Guardians, information governance leads, communications teams and citizen engagement representatives.

July

Primary care engagement begins with team leads visiting GP practices to demonstrate benefits of new system.

The first 10 practices sign up to a new Data Sharing Agreement as "early adopters".

August

First citizens' engagement event is hosted with local clinicians helping to explain the new system.

First stage testing of patient information exchange between a GP practice and the hospital trusts is successful.









early-February

Roll out to the small number of "pilot sites" to help further test the system, raise user issues, identify benefits, and help with resolving any arising problems.

January

Go live in one GP practice in Lambeth, Hetherington Group Practice, as a proof of concept site.

Patient information animation video produced for use by local partners.

December

Patient posters, leaflets and website information are produced, with information being displayed in GP practices and hospital sites for the first time.

August - November

Continued engagement with citizens, GPs, practice managers and GP federations. More and more practices sign the data sharing agreement in readiness for the new system going live.



3 practices live







late-February

Full roll out commenced. Week by week more and more GP practices are activated with each one giving resoundingly positive feedback about the impact the new system is making.

March

Awareness of the new system increases as digitalhealth.net publishes indepth feature article on project journey and technical architecture (www. digitalhealth.net/integration/47505/doing-the-lambeth-wark-local-record-project-reaches-gps)

April

Roll out continues and the final GP practice, (number 91) goes live on the 27 April.

Early indications show a 60-75% reduction in phone calls and chasing up information, a reduction in duplicate appointments and tests, and better patient satisfaction.

May / June

1,300 primary care and 3,500 secondary care users now using Local Care Record, with 48,000 patients' shared records viewed in June 2016.

Continued engagement with local partners, social care, community services and other boroughs to increase usage and explore opportunities for expanding system further.



20 practices live



65 practices live

2016



91 practices live

