

Hospital manager volunteer- King's Kongo Central Partnership

Terms of Reference

Trip Dates: 12th- 25th November, 2019

Location: Kongo Central province, DRC

Placement Duration: 2 weeks

Reporting to: Partnership Lead

The Function

The King's Kongo Central Partnership (KKCP) is a long-term partnership between the King's Health Partners in London and the Kongo Central Ministry of Health and Education in the Democratic Republic of the Congo (DRC). Partnering with the provincial ministry, the Universite Joseph Kasa Vubu (UKV in Boma) and the Hopital Provincial de Reference de Kinkanda (HPRK in Matadi), we seek to improve health outcomes in the area of trauma through trauma system development, clinical care, research and training. The Kongo Central province (formerly Bas Congo) in the southwest DRC has known relative political stability for decades but the health needs of its population are still not met. The main arterial route running through Kongo Central connects the Atlantic port cities of Boma and Matadi with the capital Kinshasa. The burden of trauma due to road traffic collisions along this route is significant. Current medical facilities are ill equipped to deal with the number of injuries and to provide effective care for trauma patients.

Through short-term trips, and in country volunteer from 2016 to 2017, KKCP has developed a trauma registry, run training courses and workshops (basic surgical skills, hand washing, analgesia), contributed to direct clinical care and the development of local clinic protocols, carried out research in the area of trauma care in LMICs, trained 240 doctors and nurses in Primary Trauma Care and delivered the trauma and orthopaedic curriculum at the UKV medical school.

The Role

KKCP is looking to recruit a hospital management volunteer to be involved in establishing quality improvement programmes, analysing hospital management structures and establishing a programme of work with Congolese partners. The volunteer will be based in the UK but with planned trips in November 2019 and February 2020 as part of a small team. They will work with the partnership lead to identify and develop improvements in a small number of selected focus areas. These priorities will be tailored to the volunteer's expertise as well as the length of the placement, but will include at least some of the following:

- Build & manage relationships with medical professionals & hospital managers
- Lead key stakeholder meetings with partners to assess baseline and plan for an ongoing programme of work
- Lead training and establishment of quality improvement initiatives around safe surgery agenda
- Assess hospital patient records systems and write proposal for improvement programme

Person Specification

- **Qualifications:** Higher education degree in health management and/or clinical profession; a Masters degree is desirable but not essential. Applicants with clinical and non-clinical backgrounds are equally welcomed. Fluent French is essential.
- **Experience:** At least 3 years' health service management experience that includes operational service management in hospitals is essential. Experience in more strategic roles such as collaborative service improvement, public health, commissioning, planning, organisational development and policy development is desirable.
- **Personal Characteristics:**
 - Strong desire to make a lasting impact, inspiring and motivating others
 - Able to work easily with diverse groups of people and has a confident and robust personality
 - Delivery-focussed, practical, resilient, tenacious, patient, emotionally intelligent, collaborative, quick to make sense of complex issues, culturally sensitive, and possessing excellent listening skills

Support Provided to Volunteers

The post holder will be provided with: return flights to and from Kinshasa; all in country travel, food and lodging costs; DRC visa; vaccinations & antimalarials; comprehensive insurance.

To Apply: Submit a cover letter (maximum 2 pages) and CV (maximum 4 pages) to Katerina_anies.peithi@kcl.ac.uk. Please include the role title in the subject line of the email. Closing date for applications Friday 6th September. The recruitment process will be concluded by late September allowing the successful candidate sufficient time to plan for the trip.

