

aTouchAway video calling

Dear patient

We understand that you will soon be admitted to [Insert your organisation name here] for a planned procedure or operation.

Virtual visits are proving very valuable for connecting families with loved ones in hospital during the coronavirus visiting restrictions.

[Insert your organisation name here] uses a secure video calling app called aTouchAway (by Aetonix, available for free on Google Play and the App Store).

Apps like WhatsApp aren't practical on a hospital device, as they can't have login details for different staff, as well as issues over retaining data. They are fine if a patient can make their own calls, but useless if they can't. aTouchAway is secure and can hold contact details for each patient so that a call is just one click away.

aTouchAway works by video calling between a bedside tablet device and a family member's smartphone which has aTouchAway downloaded/installed. These video calls can be started by you or, if you are too unwell or sedated or unconscious for any reason, by the staff looking after you.

Please indicate your video calling preference below.

If I cannot communicate or make decisions while in hospital for any reason:

Yes, I would like to be included in bedside video calls with my next-of-kin and other named family/friend.

No, I choose NOT to be included in any video calls.

Name of next-of-kin

Email address of next of kin.....

Name(s) and email addresses of other nominated family/friend approved for video calls

Please note that this should be somebody who has use of a smartphone or a computer with webcam/microphone.

Please state here any other preferences in relation to communication while you are in hospital

Signature

Name.....

Date of birth..... Date.....